Corporate Mission Statement .................................. 2
Corporate Message ................................................. 3
Chairman, John D. Fultz
Chief Executive Officer, David L. Miller
Stonecutters Place Apartments .................................. 4
Area XV Agency on Aging ........................................... 5
Shawn Williams
Aging and Disability Services
Children’s Services Division ...................................... 6
Debbie Beeler
Head Start
Early Head Start
Springs Valley Learning Center
USDA Child & Adult Care Food Program
Dolly Parton Imagination Library in Lawrence County
Community Services Division .................................... 8
Kevin Sutton
The Energy Assistance Program
Weatherization
Community Development & Improvement Program
Martin County Health Department
Martin County WIC Program
Community & Housing Development ......................... 10
Natalie Wells
Housing & Community Development
Housing & Family Services ...................................... 11
Amy Hopper
Family Services
Section 8 Housing/CHOICE Voucher Program
Administration & Scholarship Programs
Ginger Knight
Administrative Services
Hoosier Uplands Scholarship Program
Hoosier Uplands In The News .................................. 12
Health Care Services .............................................. 14
Melissa Jeremiah
JoDeana Daugherty-McNabb,
  Director of Accounting Services
Home Health Care & Hospice
Home Health Care
HOSPICE
Health and Education ............................................. 16
Michael Edwards
AgrAbility
South Central Indiana Area Health Education Center (AHEC)
Tobacco Prevention and Cessation (TPCC)
Strategic Development ............................................. 17
Alyssa Prince
Before and After School Services
Internship Program: Today’s Interns, Tomorrow’s Leaders
CHAT - Choices Helping Abstinent Teens
South Central Indiana Area
  Health Education Center
Partnership for Success
Safe Night
Serenity Now Psychiatric
& Counseling Clinic ................................................ 18
Dr. John Eckard, MD, Psychiatrist
Total Agency Funding for 2014 .................................... 19
Community Agency Services Funding
Area Agency on Aging Funding
Children’s Services Funding
Health Care Related Funding
Miscellaneous Funding
2014 Agency Funding Profile (by service)
Members of the Board
2014/15 Advisory Councils ....................................... 20
Crawford, Lawrence, Martin, Orange &
Washington Counties
Board Members/Alternates
Advisory Council
Aging & Disability Advisory Board
Head Start & Early Head Start Policy Council
Hoosier Uplands Home Health Care (HUHHC)
  Professional Advisory Committee (PAC)
Hoosier Uplands HOSPICE Professional
  Advisory Committee (PAC)
Agency Staff Recognized ......................................... 21
Years of Service to Hoosier Uplands
Hoosier Uplands Facilities ....................................... 22
Offices/Head Start Centers/Apartment Complexes
Special Thanks ....................................................... 23
HOSPICE Memorial Donations - 2014
Contribution Partners - 2014
Organization Chart ................................................... 24
Corporate Mission Statement

Our mission is to plan, implement or cause to be implemented, and provide comprehensive services to the poor, elderly, and disabled.

This corporation will strive to alleviate poverty, improve living conditions, and provide access to health care and social services to those families and individuals in need within the service area.

All our endeavors will be pursued with the client in mind, never forgetting the value of every human being or the importance of our responsibility to the public which we serve.
Corporate Message

Message from the Board of Directors...

2014 was another very successful year for Hoosier Uplands. We were awarded sufficient funding for the Stonecutters Place Apartments Project in Bedford. The total cost for the project will be over eight million dollars.

Façade programs were completed for downtown Shoals, West Baden, French Lick, and Paoli in 2014. Each community has been greatly enhanced from this project. Also, during the year, the Head Start Center in Loogootee was renovated. At New Horizon Apartments in Salem, a major renovation project added much-needed exterior doors and upgraded the entry ways.

Hoosier Uplands had over 260 employees in 2014. The payroll was about 7.3 million dollars. We were proud that we had excellent review from our funding agencies like the Indiana Housing and Community Development Authority, the Family and Social Services Administration, and from our independent auditors.

The Hoosier Uplands Board of Directors are very pleased to have worked with a dedicated, very resourceful, and a highly professional and visionary CEO, David Miller; very qualified department heads, and a hardworking and motivated staff and volunteers.

We are looking forward to the new challenges that lie ahead. Thank you to all who have made this a very outstanding year for our excellent organization. May God Bless you all!

John D. Fultz
Chairman

Message from the Chief Executive Officer

This past year, Hoosier Uplands completed its’ “49th” year of service to south central Indiana. It was another successful year. Some of our accomplishments during 2014 include:

• Obtaining ownership of the 1906 Mitchell Opera House building and beginning its’ renovation.
• Undergoing an excellent CHAP Review with our Home Health & Hospice programs
• Steady growth in our Serenity Now patient census
• Completion of Community Development projects in Mitchell, Paoli, and Shoals
• Assisted with funding for the Lawrence County Domestic Violence Court
• Assisted with funding the renovations of the Bedford Senior Citizens Center and the Ohio Valley Senior Center in Leavenworth.

Sadly, 2014 also saw the passing of former employee and Board Member Dolores Bales and current employee Beverly “Nikki” Sneed. They are missed by their Hoosier Uplands family.

We look forward to 2015 with hope for another great year. An application is in for Eagle Place Apartments in Loogootee which will house seniors in the former St. John’s Elementary School if funded. We plan to open the Opera House in July and have ongoing community events in the facility and within the agency many other ideas are on the drawing board for the future.

I want to thank the Board of Directors for their support and confidence in me and our staff. Without their support and vision, the work we do would not be possible.

David L. Miller
Chief Executive Officer
On September 11, 2014, a ground breaking ceremony was held for Stonecutters Place Apartments in Bedford. We were very honored to have Governor Mike Pence on hand for the event. Stonecutters Place will feature 30 apartments for persons over age 62. Pictured left to right, David Miller, CEO of Hoosier Uplands, Ray Walker of Walker Construction, Shawna Girgis, Mayor of Bedford, Governor Mike Pence, Jacob Sipe, Executive Director of IHCDA, and John Hawkins of Kovert Hawkins.
Area XV Agency on Aging

Aging and Disability Services

The Aging and Disability Services Division of Hoosier Uplands serves those who are facing the loss of independence due to age or disability. The Area XV Agency on Aging provides a diverse range of services to provide for the disabled and elderly residents of Crawford, Lawrence, Orange, and Washington Counties.

Service needs vary with each individual. The first point of contact for every inquiry made by or on behalf of an elderly or disabled client is our Aging and Disability Resource Center. The staff will provide information and resources that are available within the communities, conducts the initial intake procedures, and initial eligibility screenings for the individuals needing services.

When clients need additional assistance, the Information & Referral/Aging and Disability Resource Center will offer Long-Term Support Options Counseling. Options Counseling is an interactive decision-support process whereby consumers, family members and/or significant others are supported in their deliberations to determine appropriate long-term care choices. Also, the Information and Referral/Aging & Disability Resource Center will make referrals to our Case Management staff.

Case Management provides a professional case manager who will set up an appointment for a home visit. The case manager assesses the needs of the client to determine eligibility as well as appropriate services and a funding source to meet the client’s needs.

Some of the services available for a homebound client include: home health aide, homemaker, attendant care, respite, adult day care, home delivered meals, transportation, skilled nursing care, durable medical equipment, assistive technology, home modifications and personal emergency response systems. The funding sources allocated to provide these services include: Social Services Block Grant (SSBG), Community and Home Option to Institutional Care for the Elderly and Disabled (CHOICE), Medicaid Waiver and Title III funds. In addition, the Family Caregiver grant funding under Title IIIE can provide respite for clients over the age of 60 with a 24 hour caregiver, and provide supplemental services such as home delivered meals, homemaker and medical supplies. These services under Title IIIE are provided on a temporary basis.

There are 11 Senior Center/Congregate Nutrition Sites within the four county area. These sites provide free meals to those 60 and over.

Legal Services are available to individuals age 60 and over. Services provided include power of attorney, guardianship, wills and general legal advice.

The division also has special events sponsored by Hoosier Uplands. They are designed to assist the elderly and disabled by providing information. Our Information Health and Fun Fair is one of the biggest events. Relevant information and a range of health screenings are available to attendees of this event. Another big event is our Senior Games for people 50 and over. The division sets aside one day to honor the nursing facilities and group homes with a day of senior games.

Area XV gives a high priority to bridging the gaps where funds are not available. One such program is the Aging Special Services. When funds are available, staff can assist with paying for medications, equipment, rent and other items. The division also has a video library with several videos to loan on health, family caregiving and general information.

State Health Insurance Program (SHIP) counselors help with Medicare Part D and Medicare Fraud. These counselors also help consumers apply for the Extra Help Program, Qualified Medicare Beneficiary (QMB) and any other concerns they have with their Medicare. They are on-site, so they are able to take walk-ins, set up appointments and make home visits.

Human interest and informational articles appealing to senior citizens are published quarterly in “The Golden Age.” This publication is distributed in conjunction with the Bedford Times Mail and reaches a readership of over 48,000.

Knowing not all needs of the elderly and disabled are met by services provided by our agency, there are a series of Community Service Guides for Crawford, Lawrence, Martin, Orange, and Washington Counties. These are also available on our website: www.hoosieruplands.org

One of the goals most of the services provide is to assist individuals to remain as independent as possible in their home environment. There are times individuals need 24 hour care in a nursing facility.

The Pre-Admission Screening Program is a federally mandated program that assists families in determining whether or not nursing home placement is appropriate, and if necessary, helps with facilitating the placement.

The Angel Foundation program is in its 12th year. The goal is to grant wishes to terminally ill clients who are 18 years or over and have a projected life span of one year or less.

Shawn Williams
Director of Aging and Disability Services

HOOSIER UPLANDS 2014 ANNUAL REPORT - 5
Head Start

Head Start, the federally funded pre-school program for children between the ages of three and five, began its 49th year of operation in 2014. The program, which was created during President Lyndon B. Johnson’s “Great War on Poverty,” has seen many changes throughout its existence and expects more in the years ahead.

Funding for the Head Start program is provided through the U.S. Department of Health and Human Services. The funding year for Head Start begins on May 1 and concludes on April 30th. The 2014-2015 allocation was $1,955,921.00 for general program operations and $281,47.00 for training and technical assistance. The non-federal share required to match the grant is $490,017.00. These funds are provided to serve 287 children and families in Lawrence, Martin, Orange and Washington Counties.

Classroom activities within the Head Start program continued to focus on mastering school readiness skills such as letter, number, color and shape recognition, self-help skills, and early literacy skills. Through data collected on child progress, program staff monitors each child’s development in the required domains and continually enhances the curriculum and classroom instruction to ensure learning is taking place and school readiness skills are being mastered.

The following chart illustrates child outcomes in the six domains for the school year ending in May 2014:

**It is important to note that classes in the Hoosier Uplands Head Start program had been in session for only eight weeks when their observations took place while some programs had been in session for eight months at the time of their review.**

Early Head Start

Based on years of research regarding early brain development, Congress set aside a portion of the funding allocated for Head Start programs in 1994 to support the implementation of services to pregnant women, infants and toddlers. The mission of Early Head Start is to promote healthy prenatal outcomes for pregnant women, enhance the development of very young children, and promote nurturing relationships. In 1999, Hoosier Uplands received one of only 14 Early Head Start grants in the state of Indiana which enabled the agency to expand the scope of services to include this vulnerable segment of our population.
Early Head Start services are provided in Lawrence, Martin, Orange and Washington counties and all services are provided through a home-based model of service delivery. Families receive a 90 minute home visit each week and attend socialization activities two times per month.

Funding for the Early Head Start program is also provided through the U.S. Department of Health and Human Services. The 2014-2015 allocation was $736,877.00 for general program operations and $18,186.00 for training and technical assistance. The non-federal share required to match the grant is $188,766.00.

During calendar year 2014 Early Head Start staff……

- Maintained 100% enrollment providing services to 126 children and families
- Completed 100 Deveraux Early Childhood Assessments
- Completed 130 Ages and Stages Questionnaires
- Completed 113 nutrition screenings
- Completed 161 hearing screenings
- Completed 115 vision screenings

Both Head Start and Early Head Start look forward to celebrating 50 years of services in 2015.

Springs Valley Learning Center

2014 marked the eighth year of operation for the Hoosier Uplands fee-for-services pre-school program operated in French Lick. The program is provided through a partnership with the Springs Valley School Corporation and focuses on developing school readiness skills. The program serves approximately 45 children each month.

USDA Child and Adult Care Food Program

Hoosier Uplands continued to serve as a sponsor for the USDA Child and Adult Care Food Program administered by the Indiana Department of Education during 2014. The program provides reimbursement for meals and snacks served to children enrolled in the agency’s Head Start and after school programs.

During calendar year 2014, Hoosier Uplands received $155,106.35 for 79,082 reimbursable meals and snacks that were provided to an average of 471 children per month during the school year.

Safe Sleep Crib Program

Funding for the Safe Sleep Crib program ended as of June 30, 2014. Throughout the course of the program Hoosier Uplands was able to provide 100 cribs to qualifying families within our service area.

Dolly Parton Imagination Library in Lawrence County

During 2014, a total of 8,739 age appropriate books were delivered to children between the ages of birth and five in Lawrence County.

Debbie Beeler
Director of Children’s Services
The Energy Assistance Program

The Energy Assistance Program is funded through The Low-Income Home Energy Assistance Program (LIHEAP) Block Grant. Our Energy Program was available to households at or below 150% of the federal poverty guideline. The 2013-2014 program was funded at $2,780,380.14.

During 2013-2014 there were 4,382 households served with Regular Heating Assistance. Assistance is available to households in Lawrence, Martin, Orange and Washington Counties.

- 1,192 Households received Crisis Assistance
- 1,657 Elderly served
- 1,273 Disabled served
- 796 Received Summer Fill Assistance
- 9,288 Individuals benefited from the program

The Indiana Home Energy Assistance Program, commonly referred to as “State EAP” is a program through the Attorney General’s Office that provided 2,166 homeowners with a $60.00 benefit towards their heating source as a result of the multi-state mortgage settlement. The 2013-2014 program was funded at $152,042.55.

The Residential Energy Assistance Challenge (REACH) was funded at $94,530.00 for 2013-2014. Hoosier Uplands was one of four agencies chosen to participate in this two year pilot program to assist 50 households with in-home energy management.

Energy Assistance staff administered the Duke Helping Hand Program for elderly and disabled customers in our service area. The program was funded at $60,700.00 for 2013-2014; eligible clients received between a minimum benefit of $100.00 and a maximum of $300.00 toward their electric service.

Department staff in our Bedford & Salem offices also assisted Jackson County REMC in administering their Share-A-Watt Program. Elderly or disabled customers received a $50.00 electric credit through this program as long as funding allowed.

Weatherization

Hoosier Uplands continued to contract with the Indiana Housing and Community Development Authority (IHCDA) to provide energy conservation measures to reduce the utility bills of low income residents of Lawrence, Martin, Orange and Washington counties. The United States Department of Energy (DOE) and The Low Income Home Energy Assistance Program (LIHEAP) allocate funding to IHCDA for distribution to a network of local Community Action Agencies to perform weatherization work.

Eligible clients receive a comprehensive energy audit unique to each client’s home to determine which energy efficiency upgrades will maximize energy savings for the client. Because the work completed on the client’s home is funded through the federal government, all audits and energy efficiency upgrades are provided at no cost to the client.

Our 2013-2014 Department of Energy (DOE) Weatherization contract was funded at $118,031.00. This grant allowed services to be provided to 18 households.

Our Low Income Home Energy Assistance Program (LIHEAP) grant for 2013-2014 was funded at $311,628.70. We were able to weatherize 30 homes under the capital intensive section of this grant with a total average cost per home of $8,000.00. In the mechanical section of the grant, we were able to do repairs or replace 15 heating systems at an average cost per home of $3,000.00.

In 2014, we also received a DOE Carryover grant funded at $51,705.08. This grant allowed the department to weatherize an additional eight households.

IHCDA also provide additional funding through a STATE LIHEAP grant in the amount of $13,130.00 and these funds paid for weatherizing three additional households.

In 2014, a two year grant sponsored by Hoosier Energy Electric Corporation was concluded. The focus of this program was the replacement of non-EPA certified wood or coal burning appliances with EPA certified more efficient and cleaner burning appliances or Energy Star certified air to air heat pumps. The second year of the program was funded at $53,923.00 and total program production shows 24 EPA certified wood burning appliances and seven heat pumps installed in eligible Hoosier Energy customer homes.

This was the first year of our Local Weatherization Initiative. The primary focus of this funding is to overcome obstacles which do not allow us to provide weatherization services or correct issues discovered during the weatherization process which IHCDA considers an unallowable measure or cost. During 2014, 21 households received assistance with a program cost of $40,982.43.

All staff and contractors who audit or work in our client’s homes must complete a certification and continuing education requirement which assures that qualified people are working in these homes.

 Angela Walls, Orange County Outreach Office Manager stands proudly in front of the new Community Services office located in the Phoenix on the Square complex on the Paoli square.
Community Services Division

Community Development and Improvement Program

Paoli Façade Program

The Paoli Façade Program had two rounds of funding for the Court House Square. There were 17 properties completed in the first round and 15 in the second for a total of 32 projects. Total project expenditures were $617,150.00. The Paoli Court House Square Project was concluded on November 30, 2014.

Paoli Bicentennial Gazebo Park

The park was developed on the property owned by Hoosier Uplands near the Phoenix Apartments. Hoosier Uplands; Town of Paoli; Orange County Community Foundation and the Orange County Development Commission worked jointly to develop the park. Amenities include a gazebo, picnic area with concrete tables and benches, new sidewalks and nicely landscaped grounds. The State of Indiana has designated this development a Bicentennial Park for the upcoming State Bicentennial Celebrations.

French Lick/ West Baden Façade Program

Applications were received for 37 properties and 21 were approved and will share in $312,607.00 in funding approved for the project. This program site is along the highway 56 corridor and four blocks on either side. The program currently has 11 of the 21 approved projects completed and the balance of 10 must be completed by the April 30, 2015 deadline.

Shoals Façade Program

In January 2014, it was announced a Façade Project would be funded for the Town of Shoals through Hoosier Uplands Community Development and Improvement Program. The Shoals Business Association agreed to partner with Hoosier Uplands in implementing this program. The funding level was $100,000.00 and 11 proposals were selected to be funded. All projects were completed by the November 30, 2014 ending date.

Mitchell Opera House

In October, Hoosier Uplands received ownership of the Opera House from the City of Mitchell. This building is on the National Register of Historic Places and is located at 217 North 7th Street. The short term goal is to rid the building of a bat infestation, clean, disinfect and seal the building to avoid future bat issues. The long term goal is to make all necessary upgrades so the facility can once again host various acts as in its storied past.

Community Property Cleanup

In August, property located at 119 West Frank Street in Mitchell was purchased, all debris and structures were removed. This property adjoins the former Westside Trailer Court.

A parcel of property located at 224 West Frank Street in Mitchell was purchased in September. This property had a house in a very poor state of repair and additional outbuildings in similar condition. All structures have been removed to greatly enhance the appearance of that section of Frank Street.

Martin County Health Department

The Health Department performs various functions within the county. These include, but are not limited to; maintaining and retrieving vital health information; reviewing and approving septic system installations; sanitary engineering functions; follow-up on public health complaints, animal bites, communicable diseases; lead screenings; immunizations for adults and children; food inspections; and to serve as a resource for health information in the community.

During 2014, 421 birth and death certificates were issued. The public requested 213 genealogy searches with 91 reports issued as a result of these searches. There were 10 residential sewage disposal system permits issued, 10 pre-installation contractor meetings were conducted, 11 soil scientist reports were received for evaluation and 6 septic systems were installed. There were 12 homeowner septic system visits requested for various septic related issues. There were 52 food establishments inspected. During weekly clinic and special events, 882 patients were immunized. These patients received a total of 1,628 injections.

Martin County WIC Program

WIC is a nutrition program that provides nutrition and health education, breastfeeding support, referrals to health and social services, and checks to buy healthy foods free of charge to Indiana families who qualify. WIC stands for the Special Supplemental Nutrition Program for Women, Infants and Children.

WIC nutrition staff meet with each WIC participant to review nutrition and health behaviors, provide individual nutrition advice, support families making changes for better health, and offer a selection of healthy foods.

In 2014, there were 351 WIC certifications completed for women, infants and children in Martin County.

Kevin Sutton
Director of Community Services

WIC is not just the “formula” program, it’s a family program. WIC helps improve the health and nutrition of families in our community. In the photo, WIC Coordinator Jill Jones conducts an infant Health Screening at our Martin County location.
Housing & Community Development

Hoosier Uplands has been a designated Community Housing Development Organization (CHDO) since March 22, 1993. As a CHDO, we must include in our services the provision of decent and affordable housing to low and moderate income households. Our service area includes the five counties serviced by HUEDC; Crawford, Lawrence, Martin, Orange, and Washington. We must re-apply for this designation annually and continue to be awarded the designation.

Our goal is to provide a living environment that is safe, adaptable, and comfortable, increasing the likelihood that everyone can remain independent and continue to thrive in their homes as life circumstances change. The department works diligently to keep pace with ever changing funding sources to meet the needs of their clients.

In 2012, we secured funding to rehabilitate and rebuild homes in Washington and Clark counties affected by the devastating tornado of March, we later expanded that area to include Jefferson County. As of December 2014, we have wrapped up this project with three new homes built in Washington County and one substantial rehab, six new homes in Clark County and five substantial rehabs, and one substantial rehab in Jefferson County, totaling $750,000.

We also continued our owner occupied rehabilitation grants in the Town of French Lick, City of Bedford, Orange and Washington counties as a whole, assisting many home owners with necessary repairs to remain safely and comfortably in their homes.

In 2014, we secured funding to start the Stone Cutters project in Bedford as part of Bedford’s Stellar Community. This will be an affordable senior project with many amenities and a completion date of fall 2015. We also applied for low income housing tax credits for Eagle Place Apartments in Loogootee. Currently, we have 388 units of affordable housing in our five county service area. 2014 did bring an unfortunate event with a fire at New Horizon apartments in Salem. We lost a total of four units with smoke and water damage to an additional four. We were able to relocate everyone on site and reconstruct the units quickly. We also gave the common areas here a face lift this year with new exterior doors and flooring in the hallways.

As we reflect on 2014 and all the amazing things we are able to do in housing, we are even more excited to see what 2015 will bring!

Natalie Wells
Director of Community & Housing Development
Family Services

Hoosier Uplands Budget Counseling Program began in 1990 and hundreds of families have received assistance. This money management program is a free service that assists persons of any income by offering cost cutting suggestions, developing spending plans and assisting with basic credit information. This program is supported in part by contributions from some area financial institutions.

Hoosier Uplands offers HUD Housing Counseling to residents of Lawrence, Orange, Martin and Washington counties. Housing counseling is a free service that assists individuals with many types of housing issues such as: housing selection, money management, fair housing, mortgage default/delinquency/foreclosure, pre-purchase/pre-rental counseling, loss mitigation and renter assistance. There were 87 families who received housing counseling services in 2014.

Hoosier Uplands works with the Indiana Foreclosure Prevention Network. This network refers homeowners to Hoosier Uplands for free foreclosure counseling and education. In 2014, our network service area grew to include the counties of Dubois, Clark, Daviess, Monroe, Jackson and Pike. The goal is to lower foreclosure rates in Indiana and give families information to make the right decisions concerning their housing needs. There were 72 referrals to this program in 2014. Of these referrals 23 families participated in the Hardest Hit Program, this program assists qualified participants with mortgage reinstatement and/or monthly payment assistance. The remaining referrals went to the IEPN Program which enables us to work directly with lenders on behalf of participants.

Section 8 Housing Choice Voucher Program

The Section 8 Housing Choice Voucher Program, which is HUD funded, assists low income tenants with acquiring and paying for a better place to live. All types of rental housing, including single homes, apartments, duplexes, low-rise and mobile homes may qualify for this program. The units must be located in Lawrence (excluding Bedford City limits and a two-mile radius), Daviess, Greene, Martin, Orange, Washington, (excluding Bloomfield, Jasonville, Linton and city limits), Dubois and Pike counties. A unit does not become part of the HCVP until a certified family requests to reside in the unit, the unit meets the program standards and a contract is written.

Initial applications are taken by staff persons and placed on a waiting list that is maintained by Hoosier Uplands. When eligibility is completed, the tenant is given a voucher that states Section 8 will be assisting them with a portion of the rent. Eligible tenants will not pay more than 40% of their adjusted monthly gross income toward rent (including utilities) and the remaining portion is paid directly to the owner by Hoosier Uplands. Once on the program, the family must comply with the lease and program requirements. The owner must provide decent, safe and sanitary housing at a reasonable rent. The dwelling must pass the housing standards of the program and be maintained to those standards as long as the owner receives housing assistance payments. Hoosier Uplands was awarded 50 new Section 8 Housing Choice Vouchers late in 2014 and began working immediately to fill them. Hoosier Uplands ended 2014 with 375 active Section 8 participants.

Hoosier Uplands Scholarship Program

The Hoosier Uplands Scholarship Program was initiated in 1993 by the Hoosier Uplands Board of Directors to promote post-secondary education in the social services, health, and education fields and to be awarded to students who exhibit a financial need. It is offered to one graduating senior from each high school in the five county area we serve. Those counties are Crawford, Lawrence, Martin, Orange, and Washington.

The selection of each student is made by each school’s scholarship committee which consists of school staff, or the school’s community foundation which is business men or women within the community.

Applications are available from the high school guidance counselors, and must be returned to them by their given deadlines.

As of Fall 2014, Hoosier Uplands presented 165 graduating students with scholarship awards amounting to $211,650. To date, the amount of the scholarship is $1,300 per student.

2014 marked the 21st year of the Hoosier Uplands Scholarship program.

2014 Hoosier Uplands Scholarship Winners

Amy Hopper
Director of Housing and Family Services

Ginger Knight
Director of Administrative Services
Director of Scholarship Program
Changes Coming

Energy help available from Hoosier Uplands

State approves Stonecutter funding

Eat smarter, cheaper

New court to target domestic violence

Eating becomes de Fad as Program to ease Shale
Home Health Care & Hospice

“Not All Home Care and Hospice Agencies are Created Equally”

Hoosier Uplands Home Health Care and Hospice received continued accreditation from the Community Health Accreditation Program (CHAP). A CHAP accredited organization meets the highest quality standards in the nation. At the exit conference, the CHAP surveyors, Joan Hibbard, BSN, RN and Vickie Lyons, RN, MSN, had very good comments. They stated, “You guys are wonderful and provide excellent, excellent care.” “Cannot imagine a more top of the list employer.”

Hoosier Uplands Home Health Care and Hospice were once again voted the #1 Home Health and Hospice agencies in the Times-Mail Newspapers Readers Choice Awards. Melissa Jeremiah stated, “We could not have received this honor without the hard work and dedication of our Award Winning Staff! They are the heart of our business.”

Home Health Care and Hospice are vital services, especially in the rural areas which we serve. Services provided by the home care staff can prevent or shorten a hospital or skilled nursing facility stay. Home health promotes independent living and speeds the rehabilitation and recovery process by allowing a person to recuperate in their familiar home surroundings.

Hospice supports the client and family as they face the last stages of life, by offering symptom management and family togetherness.

Melissa Jeremiah, RN, CHCE, Director of Operations was named the recipient of the Norah J. McFarland award by IAHHHC. The Norah J. McFarland Award is IAHHHC’s most prestigious award. Jean MacDonald, RN, BSN, MS, IAHHHC Director of Regulatory Policy stated, “Melissa’s leadership in the association and in her community exemplifies Norah’s lifelong dedication to home care and her community.”

JoDeana Daughtery-McNabb, Director of Accounting Services was honored for 20 years of service. David Miller, CEO, stated, “We congratulate JoDeana on her many years of service to this agency. She is a valued employee and an asset to Hoosier Uplands.”

The 2014 Caregivers of the Year: Brenda Jaskolski, RN, Vanessa Lumley, Plan of Care Review LPN, and Wilma Walls, HHA

Therapists: Front Row: Karen Marsh, PTA, Rhonda Voorhies, PTA, Therapy Liaison, Audra Gerkin, PTA and Diane Fleetwood, PTA
Back Row: Jeremiah Wyman, Robert van der Kleij, PT, Therapy Services Supervisor and Ioda Webster, Therapy Services Coordinator

Home Health/Hospice Nurses: Seated: Carol Sanders, RN, Clinical Services Supervisor, Patty Cottengain, RN, Carla Hancox, RN, Michelle Shipman, RN, Intake Coordinator, Melissa Jeremiah, RN, CHCE, Director of Operations and Mary Eckensberger, LPN. Standing: Marsha Benson, LPN, Vanessa Lumley, Plan of Care Review LPN, Jackie Carley, LPN, Brenda Jaskolski, RN, Tammy Scoggin, Annette Gilliland, RN, South Team Leader, Martina Wilcoxen, LPN, and Molly Baker

Home Health/Hospice Office Staff: Seated: Lee Grimes, Hospice Volunteer Coordinator, Sundae Cox, North Team HHA Scheduler, Melissa Jeremiah, RN, CHCE, Director of Operations, Michelle Shipman, RN, Intake Coordinator, Patty Robertson, BSW, Hospice Bereavement Coordinator, Shauna McDonald, Accounts Processor. Standing: Marie Cole, South Team HHA Scheduler, Vanessa Lumley, POC Review LPN, Jacquie Clark, Office Manager, Carol Sanders, RN, Clinical Services Supervisor, Molly Baker, Lori Williams, Clinical Records Clerk, Kathy Payton, Accounts Processor, Cheryl Boone, Hospice Billing/Accounts Receivable Manager, and JoDeana Daughtery-McNabb, Director of Accounting Services
Health Care Services Division

Home Health/Hospice Aides: Seated: Sundae Cox, North Team HHA Scheduler, Nicole Smith, Lauren Harrison, Mandi Blevins, Rhea McClintock and Jeri-Lynn Thompson Standing: Shantel Foster, Marie Cole, South Team HHA Scheduler, Mary Young, Robin Robbins, Bonnie Hackney, Betty Stone, Lee Emily, Tonya Kaelin, Wilma Walls, Lori Williams and JoAnn Shaw

Home Health Care

Home Health staff provided 27,400 skilled care visits to patients. Skilled services are provided by Registered Nurses, Licensed Practical Nurses, Home Health Aides, Social Workers, Physical Therapists, Physical Therapy Assistants, Occupational Therapists, Occupational Therapy Assistants and Speech Language Pathologists.

Have you heard what our patients and their loved ones are saying about Hoosier Uplands Home Health Care?

“I couldn’t have asked for a better group of nurses to care for me. I am very grateful to every one of them.”

“I am very pleased with my Home Health Care. I knew I would be because my husband had used their services twice and then Hospice. Home Health by Hoosier Uplands is awesome!”

“I could not ask for more of mind from you than you give. I would never change services.”

“I felt so comfortable when they came and missed them when their time was up. Thank you. I could not have handled this alone. My family thanks you!”

“I was always treated the way I would treat the patient, with respect, kindness and was always made to feel right at home in my own home.”

Hoosier Uplands Client Maintenance

The Client Maintenance program provided 14,000 hours of service. Services include Home Health Aide Visits; and Home Health Aide and LPN Respite Care.

Hoosier Uplands Hospice

Home Health & Hospice received a contribution from the Trustee of the Edgar & Roberta Mulzer Foundation.

Hospice received charitable contributions from the Lawrence County Community Foundation Partnership and the Paoli Mennonite Fellowship.

Medicare requires Hospice have at least 5% of its patient care/office hours provided by volunteers. Volunteers donated 781 hours, which is 7%, for a savings to Hoosier Uplands Hospice of $32,940.00.

Hospice field staff provided support to 122 families.

Hospice services are provided by Registered Nurses, Licensed Practical Nurses, Home Aides, Social Workers and other auxiliary services. Hospice also provides spiritual, volunteer, bereavement support and dietary counseling.

Bereavement support is offered up to 12 months following patient’s death to the patients loved ones. This support may include a series of bereavement letters, phone contact, visits, an annual memorial service and other information and referral as requested. There were 75 bereavement families followed.

Have you heard what our patients loved ones are saying about the Hospice Bereavement Program?

“I appreciate you very much. You have kept in touch and you are easy to talk to. God bless.”

“It is the greatest service that helps so much during a time of loss! I hope you never quit this service.”

Have you heard what our patients and their loved ones are saying about Hoosier Uplands Hospice?

“Never had any relations with Hospice before but would definitely recommend Hoosier Uplands Hospice to anyone who needs their services.”

“You noticed that I needed oxygen and had low blood pressure, you all acted fast. My thanks to all!”

“We were extremely pleased with the care extended to my husband. Their attention to anything which would make him more comfortable was extremely professional and better than he would have received elsewhere.”

H O O S I E R U P L A N D S 2 0 1 4 A N N U A L R E P O R T - 1 5
AgrAbility

The AgrAbility program enables a high quality lifestyle for farmers, ranchers, other agricultural workers, and their families affected by disability. Funded through the USDA, it is managed by Purdue University with Hoosier Uplands contracted to serve southern Indiana. In 2014, the National Training was held in Lexington, Kentucky with Hoosier Uplands serving as part of the planning team. Hoosier Uplands responsibilities include working with Purdue Extension, Area Agencies on Aging, Centers for Independent Living, Future Farmers Administration (FFA) Chapters, rehabilitation facilities, clients, and others as needed. AgrAbility’s mission is to enhance and protect quality of life and preserve livelihoods.

South Central Indiana Area Health Education Center (AHEC)

The South Central Indiana Area Health Education Center (AHEC) through Hoosier Uplands served a total of 12 counties in south central Indiana during 2014. AHEC’s assist in the training of health professionals, recruit students into health professions careers, provide continuing education for health professionals, especially for providers in underserved communities and respond to emerging health issues. A total of eight mini-grants were funded which provided opportunities for health professionals and students to take part in continuing education programs and community based events in the service area. A total of 62 students were exposed to health careers through summer camps sponsored by AHEC and IU Health Bedford, Bloomington and Paoli Hospitals. Over 275 health professionals received continuing education credits through AHEC sponsored programs.

The Kids into Health Careers Program provided health career information to over 4,300 elementary, middle and high school students with a variety of programs. The programs inform students about a variety of health careers and encourage students to seek careers as health professionals.

The Health Care Professional’s Training Program places health professions students in rural and underserved sites to increase the number of providers there and to improve the health of the underserved population. Three new sites were developed in 2014 that train family medicine students, nursing students, respiratory care, pharmacy, physical therapy and occupational therapy students.

Tobacco Prevention and Cessation Commission (TPCC)

Daviess, Knox and Lawrence Counties have Tobacco Prevention and Cessation grants through the Indiana State Department of Health. The hard work of the coalitions and program coordinators has resulted in additional businesses, healthcare providers, school districts, and service organizations instituting tobacco-free and cessation systems policies, as well as increased awareness about the dangers of secondhand smoke and other tobacco products like e-cigarettes.

Coalitions in Daviess and Lawrence Counties pursued comprehensive smoke-free air ordinances that would protect more workers from secondhand smoke in workplaces and public places. They also educated community leaders and members about smoke-free home policies in low-income and public multi-unit housing. The Knox County coalition continued to work to build support for tobacco-free policies at South Knox School Corporation and Vincennes University. Vincennes University added electronic cigarettes to their current designated areas tobacco policy. This included the policy updated to include electronic cigarettes, as well as the addition of signs to doors around campus indicating areas that are tobacco and electronic cigarette free zones. In addition, the Vincennes Community School Corporation added electronic cigarettes to their current tobacco free policy during 2014.

Outreach was conducted with healthcare clinics, businesses, organizations, public housing administrators, and educational institutions in order to increase coalition partnerships, tobacco cessation, comprehensive policies, and the use of Quitline services throughout the Daviess, Knox, and Lawrence County. The Smoke Free Washington Coalition reaches out to: 21 Preferred Network members, 89 Head Start families, 78 coalition members and 600 Smoke-Free Washington supporters who signed a petition and/or sent postcards to city councilmen. The Knox County Tobacco Prevention and Cessation Coalition reaches out to: 18 Preferred Network members, 125 Head Start families and 22 coalition members/partners. The Smoke-Free Bedford Coalition reaches out to: 35 Preferred Network members, 140 Head Start families, 95 coalition members and 860 Smoke-Free Bedford supporters who signed a petition and/or sent postcards to city councilmen.

Events such as town hall meetings and health fairs have been coordinated in an effort to educate the community and gain support for tobacco free policies. These events have included presentations to the mayors, city council members, insurance representatives, private club members, students, business owners, cessation specialists, health care providers, housing authority boards, educators, and other members from the community. Information and brochures were disseminated throughout the surrounding counties and presentations were given to area businesses, schools and organizations. The “Getting a Head Start on Living Tobacco Free” program was implemented to help reduce the number of children exposed to secondhand smoke at home and help Head Start parents and staff quit tobacco use.

Lawrence County also has a strong Voice group comprised of 25-40 middle and high school students. Voice is a youth-led movement dedicated to exposing the tobacco industry and empowering Hoosier teens to fight back against their deceptive marketing practices. Lawrence County’s Voice group participated in many events such as: Kick Butts Day; World No Tobacco Day; Safe Night; Great American Smoke Out; addressing the city council, and several local parades. Voice is the message and Lawrence County teens are the messengers.

The Daviess, Knox, and Lawrence County Coalitions strengthened their relationships with healthcare providers by disseminating information and coordinating training events in order to educate healthcare providers regarding motivational interviewing, cessation systems and the new Clinical Practices Guidelines for healthcare providers. Trainings, information, and policy change were targeted to reduce the high smoking rate among pregnant women in all of our counties. Coalitions also assisted healthcare providers with integrating tobacco cessation referrals into their current systems and policies.

Each of these coalitions had an active presence during community events such as the 4-H fair, community festivals, and health fairs. The coalitions use these opportunities to reach out to the community in an effort to educate citizens about the Indiana Tobacco Quitline and gain their support for tobacco free policies.

Michael Edwards
Director of Health, Education, and Aging
Before and After School Services
The 21st Century Community Learning Centers (CCLC) After School Program was awarded a four-year grant to serve the following schools: Burris, Fayetteville, Hatfield, Springs Valley, and West Washington Elementary. The After School program is set to serve over 155 students, grades Kindergarten through sixth grade for the 2014-2015 school year.

The students in the After School program partake in a schedule of activities on a daily basis. Each day, students are provided with a healthy snack approved by the USDA. Monday through Thursday, the students have a thirty minute block for homework time where they can receive assistance on their homework if needed. If the students do not have any homework, they are provided with supplemental academic work according to their grade level. Following homework time is a 45 minute segment of enrichment time. During enrichment time, the students are actively involved in many different learning activities including science experiments, crafts and service projects, character education, and planned monthly clubs. Fridays are considered to be Fun Fridays because the children are able to be more relaxed and have activities such as guest speakers, movies, and games.

Other out of school programming included the Orleans After School program and the SAFER morning program. Orleans will serve approximately 25 students, and mirrors the 21st CCLC program. The SAFER morning program at Burris and Hatfield Elementary schools is a paid program that provides students with before school child care. The program starts at 6:30 a.m. and goes until the beginning of the school day. The program will serve approximately 15 youth.

Hoosier Uplands strives to help the students in the program to excel in their academic and social needs to achieve their potential.

Internship Program: Today’s Interns, Tomorrow’s Leaders
In the summer of 2014, Hoosier Uplands hosted a formal summer internship program called Today’s Interns, Tomorrow’s Leaders. The purpose of this program was to help with the “Rural Brain Drain.” We want and need youth to come back to our area and pursue careers after they graduate from college. We designed a program that provided youth with experience relevant to their education and career pursuits within the agency.

In the summer of 2014, four students were hired for the program. Each of them were paired up with a department based on their education and career interests, in order to gain real life experience. Two of the students were going to school for Social Work. One of them worked in the Aging division and the other in Head Start with Case Managers. Another student was studying Public Health and worked with Strategic Development and Special Projects to see a wide variety programs. The other student was studying Informatics and worked with the IT Department. The interns wrote weekly reflections and final reflections about what they had done and what they had learned in the program. The feedback received from the reflections was excellent and the interns reported that the experience was exciting and interesting. They enjoyed working on different activities and learning about the whole organization. Overall, the program was extremely successful and the students gained experience that will help them in the future.

CHAT - Choices Helping Abstinent Teens
In 2014, the Indiana State Department of Health awarded funding to Hoosier Uplands for an Abstinence Education program called Choices Help Abstinent Teens (CHAT). The program serves Mitchell Community Schools, North Lawrence Community Schools, Springs Valley School Corporation, and West Washington School Corporation. The program targets both high school and junior high students and takes place during their Health classes. The purpose of the CHAT program is to encourage youth to practice abstinence to protect them from consequences such as teen pregnancy or STI’s. The goal of CHAT is to educate youth on the risks associated with sexual activity. An evidence based curriculum called Making a Difference is used to implement the program and is proven to build youth self-confidence and help youth remain abstinent. The curriculum creates stronger beliefs that practicing abstinence will help them to achieve their future career goals. The program teaches youth how to reject sexual advances, how alcohol and drugs can increase vulnerability to such advances, and the importance of attaining self-sufficiency before participating in sexual activity.

Partnership for Success
The Partnerships for Success (PFS) prevention initiative is a program that was started in 2013. The program is designed to address prescription drug misuse and abuse among 12 to 25 year olds in Pike County. The first year of the grant was a planning process that identified the risk and protective factors, as well as building the community’s capacity. In 2014, the program began the implementation stage. PFS has contracted with Youth First out of Evansville to provide a program called Reconnecting Youth within Pike County High School. This program is a research-based prevention program for youth who are at high risk for dropping out of school and often exhibit multiple behavior problems, including: substance abuse, aggression, and depression. The goals of the program are to decrease drug involvement, increase school performance, and decrease emotional distress. PFS is also implementing two media campaigns. One campaign is addressing prescription drug abuse and misuse through empowering youth to make positive decisions, and the other is using positive norms to encourage youth not to abuse prescription drugs.

Safe Night
The Grassroots Prevention Services Coalition hosted Safe Night on June 14, 2014 which marked the 14th year for the event. The purpose of the event was to provide families with information on drug, alcohol, tobacco, and violence prevention along with overall healthy lifestyles. Safe Night 2014 was a huge success and drew over 3,500 children, parents, and grandparents. Over 55 local businesses and organizations participated in the event by having and booth that provided families with fun activities and prevention messages. Another 50 businesses and organizations either provided monetary or in-kind donations to make the event possible. Over 1,300 volunteer hours were acquired during the event. The local community provided huge support to this year’s event and could not have taken place without their assistance.
The 2014 year has been an eventful one for Serenity Now Psychiatric and Counseling Services. It began with Randy Bugh, LMFT starting as a new staff therapist in January. A short time later Michelle Emmons, LCSW was promoted to her current position as Director of Clinic Operations.

Serenity Now provided services for 1,152 patients this year. Of these, 561 were new patients. Serenity Now providers completed 9,166 individual and group visits.

We have maintained our long standing partnership with Southern Hills Counseling Center. This relationship actually predates Serenity Now back to 2009 when the writer developed a contract with Southern Hills for IU Bedford. Southern Hills is a mental health center with clinics in the south of the state serving the chronically mentally ill. They have contracted Serenity Now to assist in providing psychiatric services for their clients at their clinics. Our involvement with Southern Hills extends our reach to broader treatment categories (i.e. severe schizophrenia, treatment resistant bipolar disorder, severely personality disordered patients and so on) as well as to assist in the psychiatric needs of four counties in addition to Lawrence County.

We have developed a similar (albeit non-contractual) partnership with ResCare and TSI serving their clients who suffer from developmental disabilities. Payment for the services provided by ResCare and TSI comes directly from Medicaid, Medicare, and private insurance for these clients rather than from the outside agencies. The services are provided onsite at Serenity Now and include medication management as well as assistance from the therapists in addressing the emotional and behavioral problems that occur in this patient population. The ResCare and TSI patients are typically group home clients who often have impulse control problems or difficulties with aggressive outbursts in addition to problems with depression or anxiety. They often lack social support outside of the agencies involved and so their treatment is particularly invaluable to the community.

An additional partnership has been developed with GM and has focused on providing urgent counseling services for their employees who are in need. Michelle Emmons, LCSW has been the primary therapist involved in this area.

Through Serenity Now, the writer has provided forensic psychiatric evaluations for the Lawrence County Court system. These evaluations have included Competency To Stand Trial evaluations as well as Defense By Mental Defect evaluations. Martin County Court system refers parents to Maria Burks, LMHC’s “Parents Forever” group which meets monthly in Shoals.

Therapist Randy Bugh, LMHC, LCAC was asked by Meadows Hospital, to provide a training in Orange County on “The Disease Concept of Addiction.” The presentation was given high reviews by participants and he has been asked to provide the training in Lawrence County.

We continue with our partnership with IU School of Social Work, providing an agency for master’s level students to learn about mental health treatment. Tom Trent, LCSW has had one student he is mentoring this year. Randy Bugh, LMHC, LCAC is working with Ivy Tech to provide a learning environment for their students as well.

Serenity Now recently added additional evening hours to 7:00 p.m. on Thursday to better provide services for patients who are unable to attend during regular hours. This has been well received, particularly by patients who are starting new employment or otherwise have limited ability to leave work for their psychiatric treatment.

Serenity Now continues to work with our electronic medical record vendor to meet the governmental requirements for meaningful use, allowing Serenity Now to obtain funding for the electronic record.

Looking to the future, we are anticipating hiring a new therapist at the beginning of 2015. If all goes as hoped, we will be able to move forward in filling this position as early as January of the coming year.
## Total Agency Funding for 2014

### Community Services Funding

<table>
<thead>
<tr>
<th>Service</th>
<th>Amount</th>
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<tr>
<td>LIHEAP Energy Assistance</td>
<td>2,780,380.00</td>
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<tr>
<td>LIHEAP Weatherization</td>
<td>299,981.00</td>
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<td>Indiana Weatherization</td>
<td>10,857.00</td>
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<td>REACH Program</td>
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<td>Dept of Energy Weatherization</td>
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<tr>
<td>Community Services Block Grant *</td>
<td>279,490.00</td>
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<td>Vectron Share the Warmth</td>
<td>15,314.00</td>
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<td>Midwest natural Gas Weatherization</td>
<td>3,852.00</td>
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<td>Hoosier Energy Wood Stove Program</td>
<td>53,923.00</td>
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<td>Duke Helping Hand Program</td>
<td>60,700.00</td>
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<td>Rental Income Various Properties</td>
<td>1,346,450.00</td>
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<td>Environmental Services</td>
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<td>HUD Housing Counseling</td>
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<tr>
<td>Orange County CDBG</td>
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<tr>
<td>Washington County CDBG</td>
<td>350,000.00</td>
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<tr>
<td>IHCD Foreclosure &amp; Hardest Hit Funds</td>
<td>35,882.00</td>
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<tr>
<td>Section 8 Housing</td>
<td>1,595,288.00</td>
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<td>Orange County Development Commission</td>
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<tr>
<td>Federal Home Loan Bank Stonecutters</td>
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<tr>
<td>IHCD LIHTC Stonecutters</td>
<td>7,348,273.00</td>
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**SUBTOTAL** 15,635,132.00 56%

### Area Agency on Aging Funding

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<tr>
<th>Service</th>
<th>Amount</th>
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<tbody>
<tr>
<td>FSSA Older Americans Act</td>
<td>575,604.00</td>
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<td>FSSA Older Hoosier Funds</td>
<td>36,399.00</td>
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<td>FSSA CHOICE Program</td>
<td>760,197.00</td>
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<td>Case Management Services</td>
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<td>Pre Admission Screening</td>
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<td>FSSA Social Services Block Grant</td>
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<td>NSIP Food Program</td>
<td>35,048.00</td>
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<td>SHIP Counseling</td>
<td>10,567.00</td>
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<td>FSSA Care Transitions</td>
<td>5,200.00</td>
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<tr>
<td>Senior Games &amp; Angel Foundation</td>
<td>9,672.00</td>
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**SUBTOTAL** 2,206,241.00 8%

### Children’s Services Funding

<table>
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<th>Service</th>
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<td>Head Start &amp; Early Head Start</td>
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<td>USDA Food Program</td>
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<td>21st Century Learning</td>
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<td>Local Programs Parent Fees</td>
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<tr>
<td>Springs Valley Community Schools</td>
<td>15,000.00</td>
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**SUBTOTAL** 3,267,683.00 12%

### Health Care Related Funding

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<tr>
<td>Home Health Care &amp; Hospice</td>
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<td>Martin County Health Department</td>
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<td>Choices Helping Abstinent Teens</td>
<td>80,267.00</td>
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<td>ISDH WIC Martin County</td>
<td>75,861.00</td>
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<td>ISDH TB Contracts</td>
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<td>Ind Tobacco Prevention &amp; Cessation</td>
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<td>Purdue Agrability Grant</td>
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<td>Area Health Education Center</td>
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<td>IU School of Medicine Student Placement</td>
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<td>Serenity Now Psychiatric &amp; Counseling</td>
<td>921,395.00</td>
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<td>Partnership for Success</td>
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<tr>
<td>Safe Night Donations</td>
<td>11,800.00</td>
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**SUBTOTAL** 6,458,434.00 23%

### Miscellaneous Funding

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<td>Information Technology Department</td>
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<td>State Student Assistance Admin</td>
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<td>Miscellaneous Donations Bud Rev</td>
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<td>Lawrence Co. Economic Growth</td>
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<td>Town of Paoli - Façade Program</td>
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<td>Community Development &amp; Improvement</td>
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<td>Old National Bank Foundation</td>
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<td>Orange County Community Foundation</td>
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</table>

**SUBTOTAL** 239,022.00 1%

**GRAND TOTAL** $27,806,512.00

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*Includes carry over funds
Does not include “In-Kind”

### 2014 Agency Funding Profile

(by service)

- **Community Services**: 56%
- **Area Agency on Aging**: 12%
- **Children’s Services**: 8%
- **Health Care Related**: 23%
- **Miscellaneous**: 5%

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**HOOSIER UPLANDS 2014 ANNUAL REPORT - 19**
Members of the Board - 2014

Representing Crawford County
Mary Alice Brown, Low-Income Sector (alternate)
Sharon Mitchell, Low-Income Sector (Treasurer)
Billy Joe Walker, Low-Income Sector
Marilynn Holzboog, Private Sector
Bill Mitchell, Private Sector
Angela Crecelius, Public Sector
Mary Stutzman, Public Sector

Representing Lawrence County
Sara Luallen, Low-Income Sector
Angela Turpin, Low-Income Sector
Martha Fields, Private Sector (Vice Chairman)
Greg Taylor, Private Sector
Rosemary Hunter, Public Sector
James Oswalt, Public Sector

Representing Martin County
Suzanne Brown, Low-Income Sector
Gerald Montgomery, Low-Income Sector
Herman Campbell, Low-Income Sector (Alternate)
Janie Johnson, Private Sector
Rosalee Wininger, Private Sector
Vicky Bauernfiend, Public Sector
Don Bowling, Public Sector

Representing Orange County
Karleen Leone Jones, Low-Income Sector
Maxine Parks, Low-Income Sector
Tony Watts, Low-Income Sector (Alternate)
David Dedrick, Private Sector
Reita Nicholson, Private Sector (Secretary)
Richard Beaty, Public Sector
Jim Mathers, Public Sector
Marietta Hager, Public Sector (Alternate)

Representing Washington County
John Fultz, Low-Income Sector (Chairman)
Ava Kinney, Low-Income Sector (Alternate)
Louis Korff, Low-Income Sector
Lisa Crane, Private Sector
Ronnie Pennington, Private Sector
Doug Leatherbury, Public Sector (Alternate)
Jack Mahuron, Public Sector
Frank Sullivan, Public Sector

Policy Advisory Councils

Aging and Disability Advisory Council
Lisa Crane
Betty Gunn
Marietta Hager, Vice-Chairman
Lynn Jeffers
Eileen Lambdin
Betty Rainey
Mary Snelling
Norma Spears
Ann Wuest

*no alternates

Hoosier Uplands Home Health Care (HUHHC) Professional Advisory Committee (PAC)

Board Planning Committee
Richard Beaty
Maxine Parks

Community Members
Julia Albright, RN, Martin County Health Department
Josh Anderson, RPh
Steve Anderson, RPh

HUEDC Employees
Melissa Jeremiah, RN, CHCE, Director of Operations
David Miller, HUEDC CEO
Dr. Luke Mosemann, HUHHC Medical Advisor
Carol Sanders, RN, PAC Facilitator
Robert van der Kleij, PT, Therapy Services Supervisor

HUHCD Employees
Marie Cole, South Team HHA Scheduler
Linda Fisher, RN, Patient Care Coordinator, PAC Facilitator
Lee Grimes, Hospice Volunteer Coordinator
Melissa Jeremiah, RN, CHCE, Director of Operations
Dr. Luke Mosemann, Hospice Medical Director
Patty Robertson, BSW, Bereavement Coordinator

Representing Bedford Center
Darlene Hughes
Tiffany Ridge

Representing Loogootee Center
Jennifer Seger
Hannah Smoot

Representing Mitchell Center
Alicia Anderson
Lauren Stultz

Representing Paoli Center
Angela Frank
Charity Wininger

Representing Salem Center
Julie Duggins

Representing Early Head Start
Chelse Smithson

Representing the Communities
Denise Garrett, Martin County
Gerdena Stroud, Orange County

Grantee Board Representatives
Marietta Hager
Angela Turpin

Local Support is an integral part of Hoosier Uplands’ success. Your donations of cash or volunteer work are much needed and appreciated.
To contribute to any of Hoosier Uplands’ programs contact:
David L. Miller,
Chief Executive Officer
Thank you.
### Agency Staff Recognized

**With 10 years or more of service**

<table>
<thead>
<tr>
<th>Years</th>
<th>Name</th>
</tr>
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<tbody>
<tr>
<td>41</td>
<td>Margaret Staggs</td>
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<td>39</td>
<td>Ola Faye Hammond</td>
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<td>36</td>
<td>Barbara Tarr</td>
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<td>Debbie Coleman</td>
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<td>30</td>
<td>Kevin Sutton</td>
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<td>Ed Malott</td>
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**Congratulations!**
Hoosier Uplands Facilities

Bedford Office/Head Start Center
710 6th Street • Bedford, IN 47421
(812) 279-0412 Outreach Office
(812) 275-0052 Head Start
(812) 279-1891 Fax

Community Services Office
521 West Main Street • Mitchell, IN 47446
(812) 849-4457
(800) 333-2451 Toll Free
(812) 849-4467 Fax

Early Head Start Office
502 W. Warren Street • Mitchell, IN 47446
(812) 849-5446
(800) 276-2242 Toll Free
(812) 849-5446 Fax

Loogootee Head Start
401 South Oak Street • Loogootee, IN 47553
(812) 295-4700 (also used as fax)

Mitchell Administrative Office
500 West Main Street • Mitchell, IN 47446
(812) 849-4447
(800) 827-2219 Toll Free
(812) 849-6785 Fax (Administration)
(812) 849-0547 Fax (Hospice)
(812) 849-6974 Fax (Strategic Development)

Mitchell Head Start Center
1240 Orchard Street • Mitchell, IN 47446
(812) 849-4448

Paoli Head Start Center
414 W. Longest Street • Paoli, IN 47454
(812) 723-3687 • (812) 723-4633 Fax

Paoli Hoosier Uplands Energy Assistance Office
200 S. W. Court Street, Suite 3 • Paoli, IN 47454
(812) 723-4607
(800) 893-4191 Toll Free
(812) 723-3496 Fax

Salem Hoosier Uplands Office/Head Start Center
902 S. Aspen Drive • Salem, IN 47167
(812) 883-5368
(800) 487-8890 Toll Free
(812) 883-8085 Fax

Serenity Now Psychiatric & Counseling Services Clinic
2125 16th Street • Bedford, IN 47421
(812) 275-4053 • (812) 275-5494 Fax

Shoals Office
Martin County Health Department
Corner of Second & Main Street
P.O. Box 716 • Shoals, IN 47581-9998
(812) 247-3303 • (812) 247-2009 Fax

APARTMENT PROJECTS
Aspen Meadows/Salem
1017 Aspen Drive • Salem, IN 47167
(812) 896-1543

College Hill Apartments/Paoli
College Hill • Paoli, IN 47454
(812) 723-0838

Larkin Apartments/Logootee
103 Public Square • Loogootee, IN 47553
(877) 883-2226

Lost River Place Apartments I & II/Orleans
6402 N. Vance Street • Orleans, IN 47452
(812) 865-3653

Midtown Suites Apartments/Mitchell
122 N. 6th Street • Mitchell, IN 47446
(812) 849-4639

New Horizon Apartments/Salem
905 Aspen Drive, Suite 105 • Salem, IN 47167
(812) 883-3306

Persimmon Park Apartments/Mitchell
406 Wade Street • Mitchell, IN 47446
(812) 849-4639

Phoenix on the Square Apartments/Paoli
200 West Court Street • Paoli, IN 47454
(812) 723-0838

Pioneer Creek Apartments/Mitchell
100 Pioneer Creek Lane • Mitchell, IN 47446
(812) 849-1414

Shawnee Apartments/Bedford
100 Shawnee Lane • Bedford, IN 47421
(812) 275-8314

Spring Town Apartments/Marengo
144 S. Main Street • Marengo, IN 47140
(812) 345-9120

Stalker Apartments/Bedford
1429 8th Street, Suite 100 • Bedford, IN 47421
(812) 277-8562

Taylor Apartments/Campbellsburg
133 State Road 60 • Campbellsburg, IN 47108
(812) 755-4010
Special Thanks

2014 Hospice Memorial Donations In Remembrance

Pam Colwell
Joan Ostenso
Debbie Gibson
Forrest Collings
Harley Sutherlin
Delsa McPike
Philip Vernon Workman
George Curren

also our sincere thanks to

Dr. Luke Mosemann
Medical Director

Dr. Daniel O’Brien
Physician Designee

Our Contribution Partners in 2014

ActaPharmaceuticals
Aetna Insurance
Allstate - Dawn Newby
Aiscripts Homecare
Alter, Leila A., D.D.S
American Heart Association
American Red Cross
American State Company
Annual True Cross Blue Shield
Astra Zeneca
Bedford Chamber of Commerce
Bedford Office Supply
Bedford Public Library
Bedford Rotary Club
Bloomington Meadows Hospital
Bristol-Meyers Squibb
CareContinuum
Community Health
Accreditation Program, Inc.
City of Bedford
City of Mitchell
Community Health Accreditation Program, Inc.
Compliance Concepts, Inc.
Coren
CORE Nursing & Rehab
Crossroads Christian Church
Crowder’s Health Care Pharmacy
Dare to Care Food Bank
Davies Community Hospital
Deyo
Duke Energy
Englewood Development Inc.
Federal Home Loan Bank - Indianapolis
Fifth Third Bank
Floyd Memorial Hospital
Forest Pharmaceuticals
Garden Villa
General Motors - Friends of Powertrain
General Motors Foundation
Gentiva Health Services
Great Lakes Capital Fund
Hampton Oaks
Harrison County Hospital
Hills Health & Wellness DME
Hoosier Hills Credit Union
Home Medical Equipment
Humana ChoiceCare Network
IAHHC
Ice Miller
Integrity Healthcare Services, Inc.
IU Health Bedford Hospital
IU Health Bloomington Hospital
IU Health Paoli Hospital
Indiana Association Home Care & Hospice
Indiana University School of Medicine
Janssen Pharmaceuticals
Joan Emery Prentiss Fund
KCI USA, Inc.
Lawrence County Circuit Court
Lawrence County Community Foundation
Lawrence County Economic Growth Council
Lawrence County Economic Growth Partnership
Lawrence County Fair Board
Lawrence County Prosecutor’s Office
Lawrence County Solid Waste District
Leila H. Alter, DDS
Lilly USA, LLC
Local Coordinating Council
Logoootee Nursing Center
Lundbeck Pharmaceuticals
Martin County Board of Health
Martin County Commissioners
Martin County Health Care & Rehab
Matrix Integration
McDonald’s - Mitchell
Meadow View Health & Rehab
Medco Center of French Lick
Medical Staffing Solutions
Merck Global Human Health
Memorial Hospital & Health Care Center
Milestone Ventures Inc.
Military One Source
Mitchell Church of Christ
Mitchell Community Schools
Mitchell Manor
Mitchell Masonic Lodge
Mountjoy, Chilton and Medley LLP
Mutzer Foundation
NAHC
National Compliance Group
National Wound Care
Nicol Sargent
North Lawrence Community Schools
Old National Bank Foundation
Older Americans Service Corp.
OLMJG Joint Services
Orange County Commissioners
Orange County Community Foundation
Orange County Development Commission
Orleans Community Schools
Osuka Pharmaceuticals
Paoli Chamber of Commerce
Paoli Health & Living
Peoplefirst Rehabilitation
PowerTrain Charity for Kids
Phillip Quinn
PNC Bank of Salem
Judge Michael Robbins
ResCare
Rotary International District 6580
Salem Apothecary
Salem Crossing
Sargent, Nicol
Schneck Medical Center
Scott Memorial Hospital
Scott Villa
Seib, Annette
Shionogi Inc.
Shire Pharmaceuticals
Shoals Business Association
Smithville Communications
Southern Hills Counseling Center - Paoli
Southern Indiana Center for Independent Living
Southern Indiana Health Operations/ SIHO
Southern Indiana Pediatrics
Specialty Pharmacy Nursing Services
Springs Valley Bank & Trust
Springs Valley Community Schools
St. Vincent DePaul - Logoootee
St. Vincent Dunn Hospital
St. Vincent Salem Hospital
Stonebridge Campus
Sunovion Pharmaceuticals
Supermax Pharmaceuticals
Takeda Pharmaceuticals
The Mentor Network/TSI
The Muizer Foundation
The Times-Mail
Todd-Dickey Nursing & Rehab
Town of Paoli
Tri-Care Insurance
TSI Mentor Network
UAW Local 440
United HealthCare
USDA Bloomfield Office
USDA Jasper Office
Valeant Pharmaceuticals
Vecten Inc.
WIME
Walmart - Bedford
Walmart - Paoli
Washington County Commissioners
WBNW/WQKR/WJTHZ
West Washington Community Schools
Westview Nursing & Rehabilitation Center
White River Lodge
Williams Brothers Health Care Pharmacy
Wren Care
Wystery Pharmaceuticals

These businesses, organizations and individuals supported Hoosier Uplands with in-kind services, volunteer time, and/or cash donations in 2014.
Organizational Chart
2014

Board of Directors
- David L. Miller
  Chief Executive Officer

Health, Education & Aging
- Michael Edwards
  Director
  Health, Education & Aging
  AgrAbility
  Area XV Agency on Aging
  Area Health Education Center
  College Success Coalition
  TPCC Programs

Children's Services Division
- Debbie Beeler
  Director
  Children's Services
  Early Head Start Program
  Head Start Program
  Springs Valley Early Learning
  USDA Child Food Program

Community Action Programs
- Kevin Sutton
  Director
  Community Services
  Energy Assistance Program
  Martin County Health Dept.
  Martin County WC Project
  Weatherization Program
  Community Development & Improvement Program

Community Services
- Amy Hopper
  Director
  Housing & Family Services
  Budget Counseling
  Foreclosure Prevention
  HUD Housing Counseling
  Section 8 Housing Assistance

Community Housing Development
- Natalie Wells
  Director
  Community Housing Development
  College Hill Apartments
  Housing Rehab
  Larkin Apartments
  Lost River Place Apartments
  Midtown Suites
  New Horizon Apartments
  Persimmon Park Apartments
  Phoenix on the Square
  Springtown Apartments
  Stalker Apartments
  Stonecutters Place Apts.
  Taylor Apartments

Health Services
- Melissa Jeremiah, RN
  Director
  Home Health Care & Hospice Services

General Services
- Dale Hoffman
  Chief Financial Officer
- Ginger Knight
  Director, Administrative Services
  Director, Scholarship Program
- Debbie Coleman
  Director, Human Resources
- Andy Wolber
  IT Manager
- Michelle Emmons, LCSW
  Clinic Manager
- John Eckard, M.D.
  Director
  Serenity Now
  Psychiatric & Counseling Services

Strategic Development & Special Projects
- Alyssa Prince
  Director
  Strategic Development & Special Projects
- Whitley Clements
  Director
  21st CCLC Program

*261 employees

Leadership Teamwork
Success

Shawnee Development Corporation
- David L. Miller
  President
  Shawnee Development Corporation

Aspen Meadows, L.P.
- Bedford Apartments, L.P.
- Lost River Place, L.P.
- Pioneer Creek Apartments, L.P.
- Spring Town Apartments, L.P.
- Stalker Apartments, L.P.
- Stonecutters Place Apts. LP

College Hill Apartments, LLC
- HU Construction, LLC
- Hoosier Uplands Holdings, LLC
- Lost River Place II, LLC
- Phoenix on the Square, LLC
- Mitchell Opera House

Shawnee Development Corporation
- Aspen Meadows, L.P.
- Bedford Apartments, L.P.
- Lost River Place, L.P.
- Pioneer Creek Apartments, L.P.
- Spring Town Apartments, L.P.
- Stalker Apartments, L.P.
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